

UCSC Visitor COVID-19 Symptom Check Questionnaire FAQ

Updated January 4, 2021

A. Who is required to complete a daily Visitor Symptom Check Questionnaire for Novel Coronavirus (COVID-19)?

All scheduled and unscheduled visitors to the UC Santa Cruz owned or leased property must complete the UCSC Visitor COVID-19 Symptom Check Questionnaire prior to entering the campus for each day when entering the campus. The Questionnaire is brief and should take less than four minutes to complete.

B. What is the definition of a UCSC visitor?

Visitors are defined as anyone who is not a UC Santa Cruz employee (faculty, staff and other academic appointees) or student, and who will be entering on-site at a UCSC owned or leased property.

C. What happens once I complete the questionnaire?

Upon completion and submission of the questionnaire, you will receive either a **certificate of “Cleared to enter UCSC facilities”** or a **certificate that indicates “Not Cleared to enter UCSC facilities.”** This notice will be sent to your email account, the person that you are visiting or to the contact where you are volunteering, as applicable, and the Symptom Check database. The notice will not provide symptom information. For contact tracing purposes, questionnaire responses will be stored in a private and secure database and purged after 60 days.

When visiting a facility, the “Cleared to enter UCSC facilities” certification must be displayed prior to entering the facility.

D. My Visitor Symptom Check Questionnaire indicates that I am “Not Cleared,” what shall I do?

1. Notify the UC Santa Cruz person that you are visiting or notify the contact where you were volunteering, as applicable, that you are unable to enter UCSC facilities because you have received the certification that states “Not Cleared to enter UCSC facilities” from the Visitor Symptom Check Questionnaire. Cancel your visit. Do not enter UCSC facilities until you have consulted with a medical professional.
2. The Centers for Disease Control and Prevention (CDC) COVID-19 procedure indicates that you should contact your healthcare provider, or go to your local Emergency Department if symptoms warrant.

E. What if I don't have access to a computer, internet or smartphone at home?

If a department requires a visitor to be on campus, the department must provide access to a printed copy of the UCSC Visitor COVID-19 Symptom Check Questionnaire, see Appendix A.

The guest parking kiosk at the base of campus maintains copies of the UCSC Visitor COVID-19 Symptom Check Questionnaire in the exterior section.

F. Resource links regarding COVID-19

- [Center for Disease Control](#)
- [Santa Cruz County Public Health](#)